



CENTRAL WEST REGION SNOW EMERGENCY SUB PLAN

**A Sub Plan of the Central West Region Emergency Management Plan
(EMPLAN)**

Endorsed by the Central West Region Emergency Management Committee

**7 September 2023
Version 5.0**

AUTHORISATION

The Central West Region Snow Emergency Plan is a sub plan of the Central West Region Emergency Management Plan (EMPLAN). It has been prepared in accordance with the provisions of the **State Emergency Service Act 1989 (NSW)** and is endorsed by the Central West Region Emergency Management Committee in accordance with the provisions of the **State Emergency and Rescue Management Act 1989 (NSW)**.

Authorised

Signature:



NSW SES Western Zone Commander

Print Name: Chief Superintendent Brigid Rice

Date: 25th September 2023

Endorsed

Signature:

*Chair, Central West Region Emergency
Management Committee*

Print Name:

Date:

VERSION HISTORY

Version Number	Description	Date
4.0	Central West District Snow Plan	June 2008

AMENDMENT LIST

Suggestions for amendments to this plan should be forwarded to:

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NSW State Emergency Service
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Amendments in the list below have been entered in this plan.

Amendment Number	Description	Updated by	Date

DISTRIBUTION LIST

Available for general use and distribution on the NSW State Emergency Service website
www.ses.nsw.gov.au

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1 OUTLINE AND SCOPE

1.1 PURPOSE

- 1.1.1 The purpose of this plan is to set out the multi-agency arrangements for the emergency management of significant falls of snow in the Local Government Areas of Bathurst Regional Council, Blayney Shire Council, Cabonne Shire Council, Cowra Shire Council, Dubbo Regional Council, Lithgow City Council, Mid West Regional Council, Oberon Council and Orange City Council.

This plan has been prepared to complement the NSW State Storm Plan, other supporting plans, legislation, policies and memorandums of understanding (MOUs) established with agencies in NSW.

This plan covers preparedness measures, the conduct of response operations and the coordination of immediate recovery measures in the event of significant falls of snow (referred to as snowfalls throughout the plan).

1.2 AUTHORITY

- 1.2.1 This plan is written and issued under the authority of the [State Emergency and Rescue Management Act 1989 \(NSW\)](#) ('SERM Act'), the [State Emergency Service Act 1989 \(NSW\)](#) ('SES Act') and the NSW State Emergency Management Plan (EMPLAN).

1.3 ACTIVATION

- 1.3.1 This plan does not require activation. The arrangements set out in this plan are always active.
- 1.3.2 The *Central West Region Emergency Management Plan (EMPLAN)* is active at all times in anticipation of the need to coordinate support and resources requested by combat agencies, including the NSW State Emergency Service (NSW SES).

1.4 SCOPE

- 1.4.1 This sub plan sets out the preparation, response and initial recovery arrangements for significant falls of snow and the responsibilities of agencies and organisations with regard to these functions.

This plan must be read in conjunction with the *Central West Region Emergency Management Plan (EMPLAN)* and the current version of the *NSW State Storm Plan*.

1.5 GOALS

- 1.5.1 The primary goals for emergency management in NSW are:
- Issuing of community information and community warnings.
 - Coordination of evacuation and welfare of affected communities.
 - Protection of critical infrastructure and community assets essential to community survival during an emergency incident.
 - Protection of residential property.

- e. Protection of assets and infrastructure that support individual and community financial sustainability and aid assisting a community to recover from an incident.
- f. Protection of the environment and conservation values considering the cultural, biodiversity and social values of the environment.

1.6 KEY PRINCIPLES

- 1.6.1 The protection and preservation of human life (including the lives of responders and the community) is the highest priority.

1.7 ROLES AND RESPONSIBILITIES

- 1.7.1 General responsibilities of emergency service organisations and functional areas are set out in the *NSW State EMPLAN* and *NSW State Storm Plan*.
- 1.7.2 Specific roles and responsibilities for agencies, functional areas and organisations in relation to significant falls of snow within the Local Government Areas are detailed within this plan in Appendix B and Appendix C.
- 1.7.3 Any agency with agreed responsibilities in this plan that are temporarily unable, or no longer able to fulfil their responsibilities in response operations must as soon as possible notify:
 - a. The NSW SES Incident Controller (for Local or Zone level responsibilities during response operations).
 - b. The NSW SES Zone Duty Commander (for regional level responsibilities outside of response operations).

1.8 PLAN MAINTENANCE AND REVIEW

- 1.8.1 NSW SES will maintain the currency of this plan by:
 - a. Ensuring that all supporting emergency services and functional areas, organisations and officers mentioned in it are aware of their roles and responsibilities.
 - b. Conduct a minimum of one exercise every five years or within two years of the plan being reviewed.
 - c. Reviewing the contents of the plan:
 - When there are changes which alter agreed plan arrangements.
 - After significant snow events including recommendations from after action reviews, reports, or inquiries.
 - As determined by the NSW SES Commissioner.
 - d. The plan is to be reviewed no less frequently than every five years or after a significant event.

2 OVERVIEW OF SNOW HAZARD AND RISK

2.1 THE SNOW THREAT

2.1.1 Snow generally falls in areas above 900 metres AHD in the Central West of NSW. West of the great dividing range, snow is known to settle between 600-700 metres AHD. In extreme events snow can fall to lower levels.

2.1.2 Significant falls of snow can cause the closure of major road and rail transport routes including (but not limited to);

- The Great Western Highway between Lithgow and Bathurst.
- Mitchell Highway between Bathurst and Orange.
- Mid Western Highway between Bathurst and Blayney, and between Blayney and Cowra.
- The Great Western Highway between Lithgow and Mount Victoria and onto Katoomba in the Blue Mountains.
- The O'Connell Road between Bathurst and Oberon.
- The Abercrombie Road between Oberon and Taralga and the Taralga Road between Taralga and Goulburn.

Significant falls of snow can potentially isolate the towns of Bathurst, Blayney, Oberon, Lithgow, Mudgee, Orange and Portland as well as other smaller communities for a number of days.

3 PREVENTION/ MITIGATION

3.1 INTRODUCTION

- 3.1.1 It is not possible to prevent falls of snow from occurring. However actions to minimise risk to life and reduce property damage can be undertaken.
- 3.1.2 As the mitigation of snow events in the Central West is similar to storm events, refer to Section 3.2 of the *NSW State Storm Plan (June 2018 version)* for more information.

4 PREPARATION

4.1 INTRODUCTION

- 4.1.1 Preparation includes arrangements or plans to deal with an emergency or the effects of an emergency.

4.2 EMERGENCY PLANNING

- 4.2.1 **Strategy:** NSW SES develop, review and maintain emergency plans.

Actions:

- a. Develop and review this *Central West Snow Sub Plan* as required.
- 4.2.2 Assist Local Emergency Management Committees (LEMCs) with the development of Consequence Management Guides (CMGs) as part of local EMPLANS for snow events.

4.3 DEVELOPMENT OF WARNING SYSTEMS

- 4.3.1 **Strategy:** Develop, maintain and prepare systems for the provision of warnings and associated warning services.

Actions:

- a. All levels of government work in partnership to develop and maintain warning infrastructure.
- b. NSW SES develops and maintains warning and information products by:
- Utilising intelligence data.
 - Developing warning and information products.
 - Continuously reviewing warning and information products.
 - Consulting with affected communities and key stakeholders.
 - Participating in the development of public information and warning systems.

4.4 BRIEFING, TRAINING AND EXERCISING

- 4.4.1 **Strategy:** Ensure that the NSW SES, supporting agencies, functional areas and the community are prepared and familiar with the strategies and arrangements within this sub plan and supporting documents.

Actions:

- a. NSW SES will consult stakeholders throughout the development of plans.
- b. NSW SES will inform stakeholders of content changes after revisions.
- c. NSW SES will ensure their facilities and resources are maintained and operationally ready.
- d. NSW SES will train personnel for their expected operational roles.
- e. NSW SES will regularly brief stakeholders on the exercise arrangements contained in this sub plan.

4.5 COMMUNITY RESILIENCE

4.5.1 Strategy: NSW SES provides and maintains a flexible volunteer workforce to support community resilience.

Actions:

- a. Ensure ongoing recruitment and training of a diverse range of volunteers.
- b. Ensure pre-planning to facilitate the management of spontaneous volunteers and community members during an event involving snow.

4.5.2 Strategy: NSW SES works with individuals, communities, businesses and government agencies to build resilience.

Actions:

- a. Partner with and engage communities to understand and manage the risks associated with significant falls of snow and other engagement strategies.
- b. NSW SES will collate, assess and disseminate information to the community.
- c. Collaborate with individuals, businesses, government agencies and communities when developing intelligence, preparedness and response information.
- d. Plan for snow events collaboratively with communities through community and stakeholder participation and engagement.
- e. Collaborate with the community and recognise the needs of individuals within communities who have an increased susceptibility during significant falls of snow.

5 RESPONSE

5.1 INTRODUCTION

5.1.1 Snow response operations will begin:

- a. On receipt of a Severe Weather Warning or Sheep Graziers Warning from the Australian Government Bureau of Meteorology (The Bureau).
- b. When other evidence leads to an expectation of snowfalls.

5.2 INCIDENT MANAGEMENT ARRANGEMENTS

5.2.1 **Strategy:** Maintain effective control of snow operations in the Central West area of NSW.

Actions:

- a. NSW SES uses the Australasian Inter-service Incident Management System (AIIMS) to manage snow response.
- b. Control of snow response will be at the lowest effective level and may be scaled to suit the incident.
- c. The NSW SES State Controller (or delegate) will appoint Incident Controllers and establish Incident Control Centres.
- d. The NSW SES Incident Controller, in consultation with participating supporting emergency services and functional areas will determine the appropriate breakdown of an Area of Operations into Divisions and/or Sectors in accordance with the principles of AIIMS.

5.2.2 **Strategy:** Maintain Incident Control Centre(s).

Actions:

- a. NSW SES will operate Incident Control Centre(s) as required.
- b. The NSW SES Incident Control Centre(s) will:
 - Control resources from NSW SES and coordinate resources of supporting emergency services and functional areas.
 - Manage tasking of incidents received and ensure they are actioned in a timely manner.
 - Undertake response planning and determine future resourcing requirements.
 - Coordinate information flow, including warnings, public information and social media.

5.2.3 **Strategy:** Provide effective liaison between NSW SES and supporting agencies or functional areas in accordance with the *Central West EMPLAN*.

Actions:

- a. Supporting emergency services and functional areas will provide Liaison Officers to the relevant NSW SES Incident Control Centre (ICC) and/or Emergency Operation Centre (EOC) as required.

- b. NSW SES will provide Liaison Officer(s) to Emergency Operations Centres as required.
- c. Where possible Emergency Operation Centres to be co-located with NSW SES Incident Control Centres for emergency response.

5.2.4 **Strategy:** Coordinate resources and logistics support to ensure operational effectiveness.

Actions:

- a. The NSW SES Incident Controller will notify agencies of potential access issues between locations, for the consideration of pre-deploying of resources.
- b. NSW SES may request resources and logistics support directly from a supporting emergency service or functional area.
- c. Wherever possible, supporting organisations are to provide their own logistic support in consultation with NSW SES where appropriate.
- d. The NSW SES Incident Controller will control air support operations and may utilise supporting agencies in the management of aircraft if required.

5.3 USE OF INFORMATION AND COLLECTION OF INTELLIGENCE

5.3.1 **Strategy:** Ensure information is effectively utilised, communicated and collected during and after significant falls of snow.

Actions:

- a. Information relating to the consequences of snow response strategies, situational awareness and operational updates will be distributed by NSW SES to supporting emergency services and functional areas listed under this Sub Plan.
- b. All supporting emergency services and functional areas and council will accurately record and report information relevant to their activities and any real time information (including road closure information) to the NSW SES Incident Controller. This may be in the form of a combined Emergency Operations Centre (EOC) report, or direct from agencies where an EOC has not been established.
- c. NSW SES may establish and operate a Joint Intelligence Unit to coordinate the collection, collation, interpretation, mapping, actioning and dissemination of information.
- d. Reconnaissance, mapping, damage assessments, intelligence validation and post snow evaluation will be coordinated by NSW SES. This may occur post impact and continue into the recovery phase.

5.4 PROVISION OF INFORMATION AND WARNINGS TO THE COMMUNITY

5.4.1 **Strategy:** Timely and effective warnings are distributed to the community.

Actions:

- a. The Bureau issues public weather and warning products before and during a snow event. These may include:

- Severe Weather Warnings with reference to heavy rainfall, snow and / or cold weather.
 - Sheep Graziers Alerts and / or Warnings.
- b. NSW SES Incident Controllers will issue the following NSW SES Weather Warnings aligning to the Australian Warning System:
- Advice.
 - Watch and Act.
 - Emergency Warning.
 - Return with Caution.
- c. NSW SES liaises with the Bureau to discuss the development of warnings as required.
- d. NSW SES provides alerts and delivers weather information to affected communities using a combination of public information.
- e. NSW SES may request that supporting agencies redistribute NSW SES alerts and information, including through the provision of doorknocking teams.
- f. Road closure information will be provided to the community through the following agencies / methods:
- Local government / council websites.
 - Transport for NSW 'Live Traffic' website: www.livetraffic.com
 - or 'Transport Info Line': 131 500.
 - VMS messaging on roadways may also be used to advise motorists.
- g. The Public Information and Inquiry Centre will be established by NSW Police Force where required to provide information regarding evacuees and emergency information. Contact details will be broadcast once the centre is established.
- h. The Disaster Welfare Assistance Line will be established by Disaster Welfare Services where required to provide information on welfare services and assistance. Assistance line contact details will be broadcast once Disaster Welfare Services commence.

5.5 PROTECTION OF PROPERTY

- 5.5.1 **Strategy:** Coordinate the protection of property from destruction or damage arising from significant falls of snow.

Action: NSW SES, supporting agencies, and community volunteers will assist the community (where resources are available, feasible and safe to do so).

5.6 ROAD AND TRAFFIC CONTROL

- 5.6.1 **Strategy:** Coordinate the closing and re-opening of affected roads.

Actions:

- a. The relevant council will coordinate the closure and reopening of council managed roads once inspections have been carried out by the relevant authority.
- b. Transport for NSW will coordinate the closure and reopening of the state road network.
- c. NSW Police Force may close and re-open roads but will normally only do so if the relevant Council or Transport for NSW have not already acted and if public safety requires such action.
- d. NSW SES will assist with erecting road closure signs and barriers when time and resources permit.

5.6.2 **Strategy:** Coordinate traffic control measures in affected areas.

Actions:

- a. The NSW SES Incident Controller may direct the imposition of traffic control measures into areas affected by snow in accordance with the provisions of the *State Emergency Service Act, 1989* and the *State Emergency Rescue Management Act, 1989*.
- b. The NSW SES Incident Controller may request the Local Emergency Operations Controller provide suitable personnel to assist with traffic coordination.

5.7 PROTECTION OF ESSENTIAL SERVICES

5.7.1 Arrangements for the protection of local assets are outlined in Local and Region EMPLAN's that contain infrastructure inventories.

5.7.2 **Strategy:** Minimise disruption to the community by ensuring protection of infrastructure and supply of essential energy, utility services and lifelines.

Actions:

- a. The Transport Services Functional Area is to coordinate the provision of information about the assessment and restoration of transport network infrastructure.
- b. The Energy and Utility Services Functional Area is to coordinate the assessment and restoration of essential energy and utility services (not including telecommunications).
- c. The Telecommunications Services Functional Area is to coordinate the assessment and restoration of telecommunications and the Public Safety Network.
- d. The Engineering Services Functional Area is to:
 - Coordinate the assessment and restoration of critical public buildings for example hospitals.
 - Protection of property.
 - Water supply and sewerage operations.
 - Other critical infrastructure.

- e. The Functional Areas and relevant council will keep NSW SES informed of the status of utilities and infrastructure.

5.8 RESUPPLY

5.8.1 Strategy: Coordinate resupply to towns and villages isolated by significant falls of snow to minimise disruption to the community.

Actions:

- a. NSW SES will advise communities and businesses if weather forecasts and predictions indicate that areas are likely to become isolated, and indicative timeframes where possible.
- b. Retailers should be advised to ensure sufficient stock is available for the duration of the snow event.
- c. When isolation occurs, NSW SES will establish loading points where retailers can instruct suppliers to deliver goods.
- d. NSW SES will endeavour to support the delivery of mail to isolated communities but may not be able to do so according to normal Australia Post timetables.
- e. NSW SES will assist hospitals with resupply of linen and other consumables where able.
- f. NSW SES may request resupply assistance from supporting agencies.
- g. NSW SES may conduct resupply operations as per the designated resupply plan for the event.
- h. Where additional supplies are required Engineering Services Functional Area be requested to coordinate the supply of goods and services in response to and recovery from the emergency.

5.8.2 Strategy: Coordinate resupply to rural properties isolated by significant falls of snow.

Actions:

- a. When requested, NSW SES will establish a resupply schedule and coordinate the resupply for isolated communities.
- b. NSW SES will provide local suppliers with designated loading points. Resupply items are to be packaged by the supplier.
- c. Isolated households unable to afford resupply items will be referred to the Welfare Services Functional Area for assistance.

5.9 RETURN

5.9.1 Strategy: Coordinate the return of communities to areas impacted by significant falls of snow when the immediate danger to life and property has passed.

Actions:

- a. The NSW SES Incident Controller will determine when it is safe to progressively return in consultation with the relevant Emergency Operations Controller and supporting agencies considering the ongoing risk to public safety.

- b. The NSW SES Incident Controller will specify the level of access to affected communities as the following:
 - Not suitable for access; or
 - Limited access by emergency services and response agencies; or
 - Limited access by residents and/or business operators; or
 - Full access.
- c. The NSW SES Incident Controller will issue an Advice Warning advising “Reduced Threat: Return with Caution” when the immediate danger to life and property has passed for areas.
- d. NSW SES will facilitate the return of people who have left impacted areas.

5.10 END OF RESPONSE OPERATIONS

5.10.1 **Strategy:** Conclude response operations.

Actions:

- a. Response operations will conclude when:
 - There is a reduced likelihood of additional falls of snow occurring within the Area of Operation.
 - The need for warning and evacuation no longer exists.
 - Resupply is no longer required (resupply operations may occur concurrently with the recovery phase).
 - All affected areas have had a ‘Reduced Threat: Return with Caution’ issued.

5.11 POST IMPACT ACTIONS

5.11.1 **Strategy:** Learnings from the event are used to inform recovery and future events.

Actions:

- a. NSW SES will continue to engage with communities after significant falls of snow through convening one or more community forums, workshops or other opportunities to provide communities a chance to provide feedback, address any concerns and provide input into the recovery process. These will typically include other agencies such as the Bureau, Welfare Services and representatives from the relevant council.
- b. NSW SES will conduct After Action Reviews, at the conclusion of response operations, which will involve all stakeholders. Findings will be shared and incorporated into improved disaster resilience planning.
- c. NSW SES will provide information and data throughout the emergency response to inform community recovery. A report will be developed at the request of the State Emergency Recovery Controller (SERCON) at the conclusion of the response within an area. Should a response summary report be required it will include the following:

- The emergency action plan in place at conclusion of the response emphasising any continuing activities including community meetings / engagement activities.
 - Resources allocated to the emergency response and associated exit strategies.
 - Details of any areas or situations with potential to re-escalate the emergency.
 - A recommendation for the conclusion of NSW SES as lead agency to transition to NSW Reconstruction Authority as the lead agency for Recovery.
 - Any actions that are incomplete or outstanding.
 - Damage Assessment Data and Information obtained throughout the response phase which will further support the long-term recovery of communities.
- d. NSW SES will undertake / coordinate a comprehensive review of intelligence and plans following significant events involving snow.

5.11.2 **Strategy:** Participate in post data collection and analysis.

Actions: NSW SES works with relevant stakeholders and the relevant council / councils on post incident intelligence collection and analysis including review of any consequences where necessary.

6 RECOVERY OPERATIONS

6.1 INTRODUCTION

- 6.1.1 Recovery is the process of returning an affected community to its proper level of functioning after an emergency. It will generally commence simultaneously with the response phase.
- 6.1.2 Recovery operations will be initiated and conducted as outlined in the *NSW State EMPLAN* and as further detailed in the *NSW Recovery Supporting Plan*.

6.2 NSW SES RECOVERY ROLE

- 6.2.1 **Strategy:** NSW SES will support recovery operations and established Recovery Committees.

Actions:

- a. NSW SES will provide representation to Recovery Committees as required and may have an ongoing role in the recovery phase.
- b. NSW SES roles on Recovery Committees may include providing information about any continuing response, guidance on mitigation strategies and general advice and assistance to the committee as a subject matter specialist and or expert.
- c. NSW SES will provide information to NSW Reconstruction Authority to support applications to Treasury for Natural Disaster Relief and Recovery Arrangements.
- d. NSW SES, in conjunction with a Recovery Committee, will provide a service to support the information needs of a community immediately following a snow event.
- e. NSW SES and where required supporting agencies will assist with clean-up operations after significant falls of snow, where possible when resources and personnel permit.
- f. NSW SES may coordinate immediate relief in collaboration with the State Emergency Operations Controller (SEOCN) and the State Emergency Recovery Controller (SERCON).

7 ABBREVIATIONS

For a full list of abbreviations refer to the *NSW State Storm Plan - **Abbreviations***.

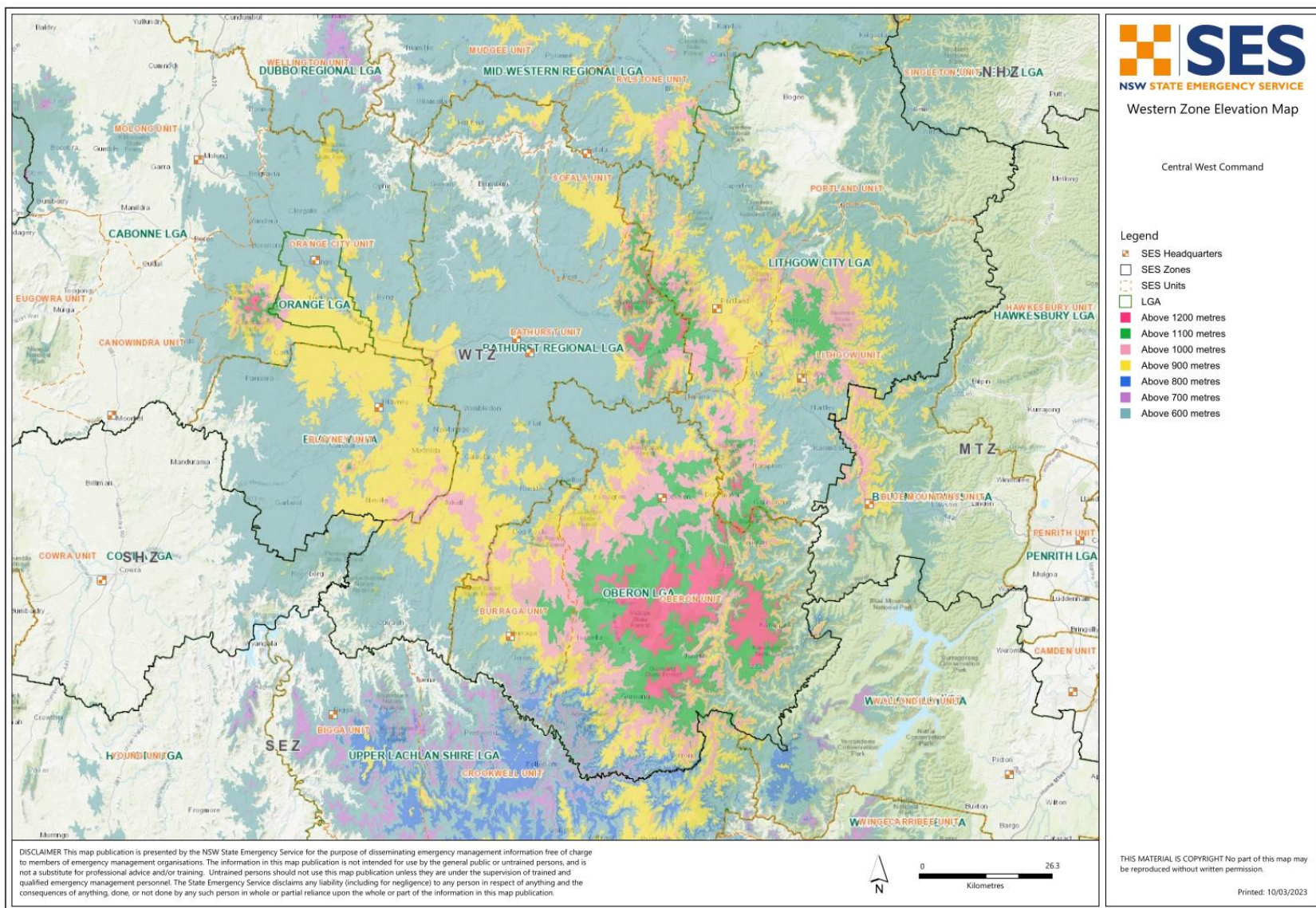
8 GLOSSARY

Common emergency service terminology can be found within the *Australian Disaster Resilience Glossary*.

Readers should refer to the *NSW State EMPLAN Annex 9 – Definitions*.

Refer to the *NSW State Storm Plan* for a complete glossary of terminology used throughout this plan and within NSW SES Flood Plans.

9 Appendix A – Elevation Map of Central West NSW



10 Appendix B – Roles and Responsibilities

AGENCY	RESPONSIBILITIES
NSW State Emergency Service	NSW SES is the designated combat agency for floods, storms and tsunami and controls response operations. NSW SES roles and responsibilities in relation to floods are outlined in the NSW State Storm Plan and where relevant the <i>NSW State Flood Plan</i> .

AGENCY	RESPONSIBILITIES
Agriculture and Animal Services Functional Area	The roles and responsibilities for Agriculture and Animal Services are outlined in the <i>Agriculture and Animal Services Supporting Plan</i> and <i>NSW State Storm Plan</i> .
Council/Local Government	Preparedness • Maintain a plant and equipment resource list for the council area. • Contribute to community engagement activities. Response • Subject to the availability of council resources, assist NSW SES with snow operations including: – Traffic management on council managed roads. – Provision of assistance to NSW SES (plant, equipment and personnel where able and requested). – Warning and / or evacuation of residents and other people in snow liable areas. – Provision of back-up radio communications. – Resupply of isolated properties. – Technical advice on the impacts of falls of snow. – Close and reopen council roads (and other roads nominated by agreement with Transport for NSW) and advise NSW SES, NSW Police Force and people who contact the council for road information. • Assist with making facilities available for domestic pets and companion animals of evacuees during evacuations. • Manage and protect council-owned infrastructure facilities during significant falls of snow. • Provide advice to NSW SES and the Health Services Functional Area during snow events about key council managed infrastructure such as sewerage treatment and water supply.

AGENCY	RESPONSIBILITIES
	Recovery • Provide for the management of health hazards. • Ensure premises are fit and safe for reoccupation and assess any need for demolition. • Provide services, assistance and advice to NSW State Government in accordance with the <i>NSW State Recovery Plan</i>.
Australian Government Bureau of Meteorology	The roles and responsibilities for the Australian Government Bureau of Meteorology are outlined in the <i>NSW State Storm Plan</i> .
Childcare Centres and Preschools	• When notified of possible isolation, childcare centres and preschools should. – Liaise with NSW SES and arrange for the early release of children whose travel arrangements are likely to be disrupted by road closures. – Assist with coordinating the evacuation of preschools and childcare centres.
Department of Defence	Arrangements for Defence Assistance to the Civil Community are detailed within the <i>NSW State EMPLAN (section 448)</i> .
Energy and Utilities Services Functional Area	The roles and responsibilities for Energy and Utilities Services are outlined in the <i>Energy and Utility Services Supporting Plan (EUSPLAN)</i>. Roles and responsibilities in addition to the supporting plan are: • Assist NSW SES with identification of infrastructure at risk of damage where resources are available. • Facilitate local utility service distribution providers (electricity, gas, water, wastewater) to: – Provide advice to NSW SES of any need to disconnect power / gas / water / wastewater supplies or of any timetable for reconnection. – Advise NSW SES of any hazards from utility services. – Advise the public regarding electrical hazards and to the availability or otherwise of the electricity supply. – Clear or make safe any hazard caused by power lines or electricity distribution equipment. – Reconnect customers' electrical / gas / water /wastewater installations, when certified safe to do so and as conditions allow. – Assist NSW SES to identify infrastructure at risk for incorporation into planning and intelligence.
Engineering Services Functional Area	The roles and responsibilities for Engineering Services are outlined in the <i>Engineering Services Supporting Plan</i> and <i>NSW State Storm Plan</i> .

AGENCY	RESPONSIBILITIES
Environmental Services Functional Area	The roles and responsibilities for Environmental Services are outlined in the <i>Environmental Services (ENVIROPLAN) Supporting Plan</i> .
Fire and Rescue NSW	The roles and responsibilities for Fire and Rescue NSW are outlined in the <i>NSW State Storm Plan</i> .
Forestry Corporation of NSW	The roles and responsibilities for Forestry Corporation of NSW are outlined in the <i>NSW State Storm Plan</i> .
Health Services Functional Area	The roles and responsibilities for Health Services are outlined in the <i>Health Services (HEALTHPLAN) Supporting Plan</i> and <i>NSW State Storm Plan</i> .
Local Emergency Operations Controller (LEOCON)	• Monitor snow operations. • If requested, coordinate support for the NSW SES Incident Controller.
Local Emergency Management Officer (LEMO)	• If requested by the NSW SES Incident Controller, advise appropriate agencies and officers of the start of response operations.
NSW Ambulance	The roles and responsibilities for NSW Ambulance are outlined in the Health Services (HEALTHPLAN) Supporting Plan and NSW State Storm Plan.
NSW Department of Education, Association of Independent Schools of NSW and National Catholic Education Commission	The roles and responsibilities for NSW Department of Education, Association of Independent Schools of NSW, and National Catholic Education Commission are outlined in the <i>NSW State Storm Plan</i> .
NSW Department of Planning and Environment (Environment and Heritage Group)	The roles and responsibilities for NSW Department of Planning and Environment (Environment and Heritage Group) are outlined in the <i>NSW State Storm Plan (referred to as DPIE EES)</i> .
NSW Department of Planning and Environment (Water)	The roles and responsibilities for NSW Department of Planning and Environment (Water) are outlined in the <i>NSW State Storm Plan</i> .
NSW Food Authority	The roles and responsibilities for NSW Food Authority are outlined in the <i>Food Safety Emergency Sub Plan</i> .
NSW National Parks and Wildlife Services	The roles and responsibilities for NSW National Parks and Wildlife Services are outlined in the <i>NSW State Storm Plan</i> .
NSW Police Force	The roles and responsibilities for NSW Police Force are outlined in the <i>NSW State Storm Plan</i> .
NSW Reconstruction Authority	The roles and responsibilities for NSW Reconstruction Authority are outlined in the <i>NSW State Storm Plan</i> .
NSW Rural Fire Service	The roles and responsibilities for NSW Rural Fire Service are outlined in the <i>NSW State Storm Plan</i> .

AGENCY	RESPONSIBILITIES
Public Information Services Functional Area	The roles and responsibilities for Public Information Services are outlined in the <i>Public Information Services Supporting Plan</i> and <i>NSW State Storm Plan</i> .
SEOCON/SEOC	The roles and responsibilities for the SEOCON/SEOC are outlined in the <i>NSW State Storm Plan</i> .
Telecommunications Services Functional Area	The roles and responsibilities for Telecommunications Services are outlined in the <i>Telecommunications Services (TELCOPLAN) Supporting Plan</i> .
Transport for NSW	• Transport for NSW coordinates information on road conditions for emergency services access. • Transport for NSW coordinates the management of the road network across all modes of transport. • Transport for NSW in conjunction will assist NSW SES with the evacuation of at-risk communities by maintaining access and egress routes. • Assist NSW SES with the communication of warnings and information provision to the public through Live Traffic and social media according to the VMS protocols and procedures. • Assist NSW SES with identification of road infrastructure at risk.
Transport Services Functional Area	The roles and responsibilities for Transport Services are outlined in the <i>Transport Services Functional Area Supporting Plan</i> and <i>NSW State Storm Plan</i> .
VRA Rescue NSW	The roles and responsibilities for VRA Rescue NSW are outlined in the <i>NSW State Storm Plan</i> .
Water NSW	The roles and responsibilities for Water NSW are outlined in the <i>NSW State Storm Plan</i> .
Welfare Services Functional Area	The roles and responsibilities for Welfare Services are outlined in the <i>Welfare Services Functional Area Supporting Plan</i> and <i>NSW State Storm Plan</i> .

11 Appendix C – Community Specific Roles and Responsibilities

Community Members	Preparedness • Understand the potential risk and impact during significant falls of snow. • Prepare homes and property to reduce impacts. • Understand warnings and other triggers for action and the safest actions to take when significant falls of snow occurs. • Households, institutions and businesses develop plans to manage risks, sharing and practicing this with family, friends, employees and neighbours. • Have an emergency kit. • Be involved in local emergency planning processes. Recovery • Assist with community clean-up if required and able to do so. • Participate in After Action Reviews if required.
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